



Dear Industry partners,

Effective 15th June 2017, Emirates will deactivate revalidation facility across the GDSs (Amadeus/Galileo). Therefore effective 15th June 2017, GDSs will only reissue the tickets irrespective of type of fare used.

1. Agent must reissue ticket in case of any changes to the original ticket (flight / date / time of air, bus and train segments), if the original ticketed fare rule permits a change.
2. Agent must reissue the ticket ensuring that :
 - a. Applicable fare difference and taxes of new itinerary is collected appropriately.
 - b. The change fee on the reissued ticket must be collected using tax code OB. No other tax code to be used / issued.
3. Agent must reissue the ticket irrespective of Additional Collection (ADC) or NOADC.
4. Emirates is in the process of removing revalidation paragraph from its fare rules in Penalties and Voluntary Changes. Agents must only refer to reissue paragraph effective 15th June 2017 and ignore the revalidation text, if any.
5. If agent attempts revalidation, system will return with appropriate response alerting user to reissue ticket. Agents can check the details of appropriate response from their respective GDS.
6. Inform travel agents to contact their respective GDS Help Desk for any queries related to re-issue entries.

Regards,
Emirates Airline

• Best Airline Worldwide
• Airline with the Best First Class
• Airline with the Best First Class Lounge
• Best Frequent Flyer Programme
By Business Traveller Middle East 2017 Awards

• Best Airline in the world 2017
• Best First Class
• Best Economy Class
• Best Major Airline - Middle East & Africa
By TripAdvisor Travelers' Choice® Awards 2017

